

Wired Remote Controller

Operation Manual



MODEL BRC1H63W/BRC1H63K

- Thank you for purchasing this wired remote controller.
- This manual describes safety measures which should be considered during the use of this product.

Read this manual carefully and be sure you understand the information provided before using the product.

Keep this manual where it is readily accessible to all current and future operators.

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Safety Precautions - Items to be Strictly Observed-

This product is not intended for use by children or infirm persons without supervision. Children should be supervised to ensure that they do not play with the product.

Read the "Safety Precautions" carefully for the proper use of the product.

• This manual classifies the precautions into WARNINGS and CAUTIONS. Be sure to follow all the precautions below: They are all important for ensuring safety.

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

- Do not install the remote controller by yourself. Improper installation may result in electric shocks or a fire. Consult your local dealer.
- Do not modify or repair the remote controller. It may result in electric shocks or a fire. Consult your local dealer.
- Do not relocate or reinstall the remote controller by yourself. Improper installation may result in electric shocks or fire. Consult your local dealer.
- Do not use flammable materials such as hairspray or insecticide near the product. It may result in electric shocks or a fire.
- Do not wipe the product with benzine, thinner, chemical dust cloth, etc. The product may get discoloured or the coating peeled off. The use of organic solvents may cause cracking of the product, electric shocks or a fire.

- Do not allow children to play with the remote controller. Accidental operation by children may result in health impairment.
- Do not disassemble the product. Touching the interior parts may result in electric shocks or a fire. Consult your local dealer for internal inspections and adjustments.
- Do not press the button of the remote controller with a hard, pointed object. The remote controller may be damaged.
- Do not pull or twist the electric wire of the remote controller. It may cause the unit to malfunction.
- Do not operate with wet hands to avoid electric shocks or a fire.
- Do not wash the remote controller. It may cause electric leakage and result in electric shocks or a fire.
- Do not locate the remote controller wherever there is a risk of wetting. If water gets into the remote controller there is a risk of electric leakage and damage to electronic components.

It may result in electric shocks or a fire.



Disposal requirements

Your product and the batteries supplied with the controller are marked with this symbol. This symbol means that electrical and electronic products and batteries shall not be mixed with unsorted household waste.

For batteries, a chemical symbol can be printed beneath the symbol. This chemical symbol means that the battery contains a heavy metal above a certain concentration.

Possible chemical symbols are:

■ Pb: lead (>0.004%)

Do not try to dismantle the system yourself: the dismantling of the product, treatment of the refrigerant, of oil and of other parts must be done by a qualified installer in accordance with relevant local and national legislation.

Units and waste batteries must be treated at a specialized treatment facility for re-use, recycling and recovery.

By ensuring correct disposal, you will help to prevent potential negative consequences for the environment and human health.

Please contact the installer or local authority for more information.

Precautions when using wireless communication in Taiwan

根據 NCC LP0002低功率射頻器材技術規範_章節3.8.2:

取得審驗證明之低功率射頻器材,非經核准,公司、商號或使用者均不得擅自變更頻率、加大功率或變 更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時,應立即停用,

並改善至無干擾時方得繼續使用。

前述合法通信,指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

Button Locations and Descriptions



Functions items (i.e., Operation Mode, Fan Speed, and Setpoint) are set from the menu screen.

- Do not install the remote controller in places exposed to direct sunlight. The LCD may be damaged.
- Do not pull or twist the remote controller cord. The remote controller may be damaged.
- Do not use objects with sharp ends to press the buttons on the remote controller. Damage may result.

a () ON/OFF button

- Press this button to turn on the system.
- Press this button again to turn off the system.

b Status indicator (LED)

• During operation, the light ring around the display lights up blue/red/green. Lights up blue: Operating, Blinks red: Error is occurring, Lights up/blinks green: Bluetooth connecting

c LCD (Refer to "Names and Functions".)

• Displays the current setpoint and air conditioner operation status.

d + NAVIGATE/ADJUST button

- Navigate right.
- Adjust a setting.

e SELECT/ACTIVATE/SET button

- From the home screen, enter the user menu.
- From the user menu, enter one of the submenus.
- From their respective submenu, activate an operation/ventilation mode.

f NAVIGATE/ADJUST button

- Navigate left.
- Adjust the setting.

Overview of Screens

How to display the screen (Standard mode)

The following is just an example. The items available for setting vary depending on the indoor unit you are using. If there is no button operation for about 10 seconds, the screen returns to the home screen.



How to display the screen (Hotel mode)

Hotel mode can be enabled via the DAIKIN APP. For details, refer to the DAIKIN APP manual.

The following is just an example. The items available for setting vary depending on the indoor unit you are using.



IINFORMATION

There are 2 screen display modes, text mode and icon mode.

Change the mode according to your preference.

- This manual explains functions and operations in icon mode.
- * Please refer to the Web installation manual for instructions on how to switch screen displays.



Setting Screen List

Setting list			User	Administrator
Icon	Name	Description	menu	menu
Depends on current setting	Operation Mode	Operation mode setting	0	
Depends on current setting	Fan Speed	Airflow rate setting	0	
Depends on current setting	Airflow Direction	Airflow direction 1 setting	0	
Depends on current setting	Vertical Airflow	Airflow direction 2 setting	0	
Depends on current setting	Ventilation Mode	Ventilation mode setting	0	
Depends on current setting	Ventilation Rate	Ventilation rate setting	0	
(D) (F)	Off timer	Turns off the unit after a time set by the user.	0	
Q	Adjust LED (ON)	LED brightness adjustment when backlight lights up	0	
Q	Adjust LED (OFF)	LED brightness adjustment when backlight lights up dimly	0	
	Sign Reset	Filter sign reset	0	
°C°F	Celsius/Fahrenheit	Fahrenheit/Celsius changeover	0	
•	Setpoint	Setpoint setting when in auto operation mode	0	
*	Bluetooth Setting	Bluetooth setting		0
, X	Backlight	Backlight brightness setting		0
0	Contrast	Contrast setting		0
Θ	Clock Setting	Clock setting		0
i	About	Administrator information		0
	Admin Password	Administrator password setting		0

Names and Functions

Home screen



Information screen







Sensor view

Screen display explanation

a OFF

- Displayed when operation is stopped.
- b Error/Filter/Test/Streamer/ Zigbee icon*
 - Error, filter, test, streamer and Zigbee icons are displayed.

🕂 : Error 🏢: Filter 丁: Test

🔁: Streamer 🔁: Zigbee

- The streamer icon is displayed when Mold Proof operation is active.
- The Zigbee icon will flash when sensor connection is lost.

- c Centralized Control
 - Displayed when under centralized management.

d Operation mode

• Displays the current operation mode.

e Ventilation mode

f Room temperature

• Displays the current room temperature.

g Setback

- Blinks during setback operation.
- Displayed during setback setting.

h Bluetooth*

• Indicates that the controller is communicating with a mobile device, for use with the app.

i Changeover Under Control

• Displayed when controller is unauthorized to select heating/cooling operation.

j Fahrenheit/Celsius

• Depending on the setting, Fahrenheit/Celsius display can be selected.

k Air Purifying

I Set temperature

• Displays setpoint temperature.

m Clock (24 hours time display)

n MAIN/SUB remote controller sign

• 💽 : Main controller, 🛅 : Sub controller

o Status

• Notifies the status.

p Error display

• If an error occurs, the icon, an error code and unit number are displayed.

q Information icon

r Bluetooth/Zigbee icon

Bluetooth and Zigbee icons are displayed.
Bluetooth, 2 : Zigbee

s Sensor values

- Zigbee sensor values are displayed when normal values are received and Zigbee sensor settings have been configured.
- If Zigbee sensor values cannot be received, sensor values will be displayed as per original settings.
- If there are no sensors, a horizontal bar ("-") is displayed.

User menu/Administrator menu/ Installer menu



User menu



Administrator menu/Installer menu

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INFORMATION

Depending on the connected model, some items may not be displayed.

The controller is equipped with a power-saving function that darkens the display if there is no operation for a certain period of time. To make the screen light up again, press one of the buttons. Note that pressing one of the buttons will only make the display bright again, not cause remote

controller operation.

t Settings menu icon

Information Screen

The functions of the connected indoor unit are displayed as icons.

How to display the information screen



How to exit the information screen



Press or there is no button operation for about 10 seconds, the screen returns to the home screen.

About icons on the information screen

The items displayed vary depending on the indoor unit you are using.

lcon	Name	Description
i	Information	Indicates an information screen.
0, C ₀	MAIN/SUB remote controller	Displayed when used as the MAIN/SUB remote controller. 1=main, 2=sub
*	Bluetooth*	Indicates that the controller is communicating with a mobile device, for use with the app.
ŀ	Setback	Indicates that the indoor unit is operating under setback conditions. A function to keep the room comfortable when the a/c is off by automatically turning on the unit when the temperature exceeds setback setpoint.
杰	Centralized Control	Indicates that the system is controlled by central control equipment (optional accessory) and that control of the system by the controller is limited.
	Changeover Under Control (VRV only)	 Displayed: The remote controller does not have master control. Unable to select heating/cooling operation. * Immediately after the start of operation, this icon may not be displayed on the information screen even if the remote controller does not have master control. If you want to check if the remote controller has master control, confirm on the home screen. Blinking: None of the remote controllers in the system have master control. Can be set as the master controller during this time. Not Displayed: The remote controller has master control. Able to select heating/cooling operation.
	Backup	Indicates that backup operation is being carried out.
S	Energy savings	Indicates that the system's energy consumption is being limited, and that it is running with restricted capacity.
Τ	Test operation	Indicates that Test Operation mode is active.
0/0X	Defrost/Hot start	Indicates that the defrost/hot start mode is active.
ک ے	Self-cleaning filter operation	Indicates that selfcleaning filter operation is active.

Icon	Name	Description
24 #	24-hour ventilation	Indicates that 24-hour ventilation is set. * May not be displayed even if connected to a unit with this function.
NP	Night purge	Indicates that night purge is set.
<u>+</u> ŵ+	Ventilating standby	Indicates that ventilating operation has been stopped temporarily. (In order to reduce energy loss, ventilating operation is stopped immediately after cooling or heating operation starts).
- @ -	Ventilating operation	Indicates that ventilating operation is being carried out even when operation is stopped, if 24-hour ventilation and night purge are set.
PV	Pre Vent (Fresh-up)	Indicates that ventilating is being carried out powerfully due to a large difference in the incoming airflow rate and exhaust airflow rate.
8	Outdoor temperature	Indicates the type of sensor value.
	Room temperature	
۱	Room humidity	
() •	Outdoor humidity	
CO2	CO ₂ concentration	
2	Zigbee*	Displayed: Zigbee sensor linked control is available. Blinking: Displays there is error with Zigbee sensor connection.
(A) (B)	Timer setting	(A): Displays that Off timer or Schedule is available.(B): If clock setting becomes unset, this mark is displayed.
杰	Warning	Indicates that an error occurred, or that an indoor unit component needs to be maintained.

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Setpoint

The setpoint is the range of the available temperature for the Cooling, Heating, and Auto operation modes.

How to set the setpoint

Prerequisite: The active operation mode is either "Cooling", "Heating", or "Auto".



The small number above displays the room temperature, and the large number below displays the setpoint. Be sure to operate with the remote controller turned on. When operation is stopped, even if reference or ressed, the setpoint cannot be changed.

Change setpoint screen



Press \blacksquare and \blacksquare , and the setpoint will change.

Result:

The indoor unit changes temperature equal to the setpoint value.

Ventilation Rate

If only a total heat exchanger is connected, set the ventilation rate from the home screen. The ventilation rate can be set in the user menu when linked with an air conditioner.

How to set the ventilation rate

Home screen



The small number above displays the room temperature, and the icon below displays the ventilation rate. Be sure to operate with the remote controller turned on.



User Menu

How to display the user menu

Home screen



Press O on the home screen.

User menu screen



The screen switches to the user menu screen.

How to exit the user menu

User menu screen



Press \blacksquare or \blacksquare to select " \square ", then press \bigcirc to apply. Or if there is no button operation for about 5 seconds, the screen returns to the home screen.

Operation Mode

From the home screen, press \bigcirc to enter the user menu. Use \blacksquare and \blacksquare to navigate through the menus. Press \bigcirc again to enter one of the menus.

INFORMATION

- Available menus are depend on type of indoor unit that user operating.
- In the user menu, the icon for each menu reflects the current active setting or mode. When operating the controller, the menu that navigate through may look different from that represented menus this manual.
- The controller only allows for basic operation of the system. For advanced operation (setback etc.), see in mobile application.

How to set the operation mode

User menu screen







Press \blacksquare or \blacksquare to select an operation mode and press \bigcirc to activate.

Operation modes which can be selected vary depending on the system.

Result:

The indoor unit changes its operation mode and the controller returns to the home screen.

About icon list of Operation Modes

The indoor unit can operate in various operation modes.

Icon	Operation mode	lcon	Operation mode
æ	Auto Icons vary depending on the system.	8	Fan only
	Cool	ŧ)(‡	Ventilation + Air Clean
	Heat	₩Ê.)	Ventilation
	Dry		Air Clean

INFORMATION

Available operation mode are depend on indoor unit.

Characteristics of Heat Mode

The system automatically controls the following operating modes to prevent the reduction of heating capacity and space comfort.

- The system will automatically go into defrost operation to prevent frost accumulation at the outdoor unit and subsequent loss of heating capacity.
- The indoor unit fan will stop, and "**STANDBY**" will be displayed on the remote controller.
- The system will finish the Defrost operation and return to normal usually within six to eight minutes. It won't last for more than ten minutes.

When the system starts heating operation, the indoor unit fan will operate with a delay in order to prevent a cold draft.
 (In that case, "STANDBY" will be displayed on the remote controller.)

Fan Speed

How to set the fan speed

Prerequisite: The active operation mode is either "Cooling", "Heating", "Auto" or "Fan".

User menu screen



Navigate to the fan speed menu. Depending on the system, this function may not be displayed.

Fan speed screen



The setting of the fan speeds will vary based upon the indoor unit model.

Press \blacksquare or \blacksquare to adjust the fan speed and \bigcirc to confirm. Fan speeds which can be selected vary depending on the system.

2 fan speeds



3 fan speeds



5 fan speeds



- For mechanical protection purposes, it is possible that the indoor unit switches itself to "Automatic fan speed" mode.
- If fan stops operating, always not mean system failure. The fan can stop operating at any time.
- There may be a delay between the fan speed setting made on the controller and the change actually carried out by the indoor unit.

Result:

Fan speed of indoor unit has changed and the controller returns to the home screen.

Airflow

How to set the airflow direction

User menu screen



Navigate to the airflow direction menu. Depending on the system, this function may not be displayed.

Airflow direction screen



Use \blacksquare and \blacksquare to adjust the airflow direction and press \bigcirc to confirm.

Airflow direction setting (up/down)



- Depending on the type of indoor unit, and/or on system layout and organization, Auto airflow direction may not be available.
- For some types of indoor units, the airflow direction setting is unavailable.
- If the floor-standing indoor unit does not have vertical airflow, the left and right direction icons are displayed.

Result:

The indoor unit changes its airflow direction and the controller returns to the home screen.

Automatic airflow control

In the following operating conditions, the airflow direction of the indoor units is controlled automatically:

- When the room temperature is higher than the controller's setpoint for Heating operation (including Auto operation).
- When the indoor units run in Heating operation mode, and the Defrost function is active.
- When the indoor units run in Continuous operation, and the airflow direction is horizontal.

How to set the vertical airflow direction

Depending on the system, there may be 2 louvers.

Set louver 1 via the airflow direction menu, and set louver 2 via the vertical airflow menu, as shown here.

During the setting process, decide on a up/down direction via the airflow direction menu and decide on an left/right direction via the vertical airflow menu.

User menu screen

മാ



Vertical airflow screen



Use \blacksquare and \blacksquare to adjust the vertical airflow direction and press \bigcirc to confirm.



Result:

The indoor unit changes airflow direction and the controller returns to the home screen.

Energy Recovery Ventilator (ERV)

How to set the ventilation mode

User menu screen



Access to the ventilation mode menu. Depending on the system, this function may not be displayed.

Ventilation mode screen



Press or to adjust the ventilation mode and press or to confirm.

Bypass

ERV

Result:

Auto

The ERV changes ventilation mode and the controller returns to the home screen.

How to set the ventilation rate

User menu screen



Access to the ventilation rate menu. Depending on the system, this function may not be displayed.

Ventilation rate screen



Use \blacksquare and \blacksquare to adjust the ventilation rate and press \bigcirc to confirm.



Result:

The indoor unit changes ventilation rate and the controller returns to the home screen.

Off Timer

How to set the off timer





Press I or button, change the off timer setting to enable/disable, and press O button. Select "I" to enable the off timer setting and select" I" to disable the off timer setting.

Off timer screen



Press \blacksquare or \blacksquare button to select the off timer setting time and press \bigcirc button.



INFORMATION

Once the off timer is activated, the enable/disable setting and setting time are reset.

LED Brightness Light Ring On

Changes the brightness of the LED brightness.

How to set the LED brightness

User menu screen

Access to the Adjust LED (ON) menu.







Use \blacksquare and \blacksquare to adjust the brightness of the ring around the remote controller, then press \bigcirc to apply.

Result:

Brightness intensity has changed and the controller returns to the home screen.

LED Brightness Light Ring Off

Changes the brightness of the LED when the power is turned off.

How to set the LED brightness

User menu screen

Access to the Adjust LED (OFF) menu.







Use \blacksquare and \blacksquare to adjust the brightness of the ring around the remote controller, then press \bigcirc to apply.

Result:

Brightness intensity has changed and the controller returns to the home screen.

Dual Setpoint

Set the cooling and heating setpoint.

How to set the dual setpoint

User menu screen



Access to the dual setpoint menu. Depending on the system, this function may not be displayed.

Dual setpoint screen



Press \blacksquare or \blacksquare to select the setting items then press \bigcirc to select the item.

Dual setpoint screen



Press \blacksquare or \blacksquare to change the setpoint, then press \bigcirc to apply.

Dual setpoint screen



Confirm setting value by select " \checkmark " and press \bigcirc to apply or select " \checkmark " to cancel setting.

Result:

The indoor unit changes dual setpoint and the controller returns to the home screen.

Fahrenheit/Celsius

How to set Fahrenheit/Celsius

User menu screen



Access to the Fahrenheit/Celsius menu.

Fahrenheit/Celsius screen



Press or to choose a display method, then press O to apply.

Result:

The temperature is displayed in the measurement selected and the controller returns to the home screen.

Administrator Menu

How to display the administrator menu

Information screen



Press and hold \blacksquare and \bigcirc at the same time on the information screen for 5 seconds.

Administrator menu screen



The screen switches to the administrator menu screen.

How to exit the administrator menu

Administrator menu screen



Backlight Brightness/Contrast

How to set the backlight brightness

Administrator menu screen



Navigate to the backlight brightness menu.

Backlight brightness screen



Press \blacksquare or \blacksquare to adjust the backlight brightness level, then press \bigcirc to apply.

Result:

The backlight brightness is changed, and the controller returns to the administrator menu screen.

How to set the contrast

Administrator menu screen



Navigate to the contrast menu.

Contrast screen



Press \blacksquare or \blacksquare to adjust the contrast level, then press \bigcirc to apply.

Result:

The contrast is changed, and the controller returns to the administrator menu screen.

Clock Setting

This function just only allows in basic operation. For advance operation, Please use in mobile application.

How to set the clock

Administrator menu screen





Clock setting screen



When changing the date, if \blacksquare button is pressed, the year will be selected.

Clock setting screen



Press or to button, set the year, then press to move to the next field.

Clock setting screen



Press \blacksquare or \blacksquare button, set the month, then press \boxdot to move to the next field.



Bluetooth

How to make a Bluetooth connection

Prerequisite: Application on mobile device is installed and running.

- Your mobile device should support Bluetooth version 4.2.
- * For compatibility with other Bluetooth versions, contact your local Daikin sales office.

Open mobile application and follow the instructions from the app.

The remote controller will not process the Bluetooth bonding information if it is connecting to the device for the first time.

Administrator menu screen



Access to the Bluetooth setting menu.

Bluetooth setting screen



Press the **H** button and connection will start.



Before Bluetooth communication



Bluetooth communication in progress

Bluetooth setting screen



If connection is successful, the screen on the left figure will be displayed momentarily, then it will change to the numeric comparison screen.

Numeric comparison screen



home screen without bonding. If bonding is not successful, please try again from the beginning.

Result:

When setting is complete, if operation is in progress the status indicator (LED) lights up green (stopped it blinks green) and the controller returns to the home screen.

The remote controller remembers the Bluetooth bonding information, because the device has been connected with Bluetooth in the last 24 hours

Administrator menu screen



Access to the Bluetooth setting menu.

Bluetooth setting screen



Press the + button and connection will begin.



Before Bluetooth communication



Bluetooth communication in progress

Bluetooth setting screen



If connection is successful, the status indicator (LED) blinks green (lights up green during operation).

Press the O button and the controller returns to the menu screen.

Press the button and the bonding information is deleted. If Bluetooth connection was not successful, please delete the bonding information once and then try connecting again.

In such a case, it is also necessary to delete the bonding information saved in the smartphone.

About

How to displaying the administrator information screen

Administrator menu screen



Access to the about menu.

Administrator about screen



About the information menu

The meaning of data that show in the information menu.

Information	Description
SW1	Controller software ID
Ver	Controller software version
SW2	Bluetooth module MAC address
::::	Bluetooth module software ID

Administrator Password Setting

Password setting for access to administrator screen.

- It is recommended to set a 4-digit password so that users cannot enter the Administrator menu easily when starting to use this remote controller.
- Be sure to keep the set password secure so that you do not forget it. Also, manage the password so that it is kept secret from others.

How to setting the password

Administrator menu screen



Press or button, for move to "O". If Bluetooth is connected, performing field setting from the remote controller side is impossible. Disconnect Bluetooth, or perform field setting from the mobile application.

Sub-menu screen



Press H or button, select Enable/Disable, and press to perform password enable/disable setting.

- a Enable/Disable
- **b** Password

Sub-menu screen



Press or button, change the password to enable/ disable, and press button. Select "2" to enable the password and select "1" to disable the password.





Sub-menu screen



Press + or button, set any password, and then press button.

Each time O button is pressed, the digit place will change. When the 4th digit on the right end is reached, press O button to return to the previous screen.

Sub-menu screen



Press
 or
 button, select "
 velocities, and then press
 velocities
 button to return to the administrator menu.
 If Enable/Disable is set to Enable, the set 4-digit
 password will be enabled.
 If set to Disable, the password will be disabled.

Sub-menu screen



Press or the button, move to "X", and then press button to return to the administrator menu.

Maintenance

Maintaining the Unit and LCD Display

- Clean the LCD and surface of the remote controller by dry cloth.
- If the dry cloth cannot remove the dirty, use a damp cloth to clean the display. Squeeze out excess liquid from the cloth before using. After cleaning, use a dry cloth to remove any moisture.

Do not use any paint thinner, organic solvent, or strong acid.

Indoor unit error code

Home screen



When the indoor unit is in error, the controller will display on the home screen.

Information screen



Press and hold on the home screen for 5 seconds. The unit number and error code will be displayed at the bottom of the information screen. For error code description, please refer to the indoor unit manual.

Filter Sign

How filter sign is displayed

Home screen



If the filter sign icon is displayed on the home screen, filter maintenance is necessary.

User menu screen



Access to the filter sign menu.

User menu screen



The icons are displayed as of the following 4 types. Follow the instruction remove sign.

Depending on the connected system, certain icons may not be displayed.







Filter

Change sign

Filter sign Element sign

ent D

Filter sign/element sign

Wash, clean, or replace the filter or element.

For details, refer to the operation manual supplied with the indoor unit.

cleaned or replaced.

Filter sign screen



Filter sign screen (When there is only a filter)



Filter sign screen (When there is only an element)



Result:

The filter sign will disappeared and the controller returns to the home screen.

Reset the filter indicator when the filter or element is



Dust box sign

Remove the dust in the dust box.

For maintenance, see the indoor unit operation manual.

Dust Box sign screen



Reset the filter indicator when the dust box is emptied. Press \blacksquare to apply.

Result:

The filter sign will disappeared and the controller returns to the home screen.

Filter change sign

Replace the filter.

For maintenance, see the indoor unit operation manual.

Filter Change sign screen



Reset the filter indicator when the filter is replaced. Press to apply.

Result:

The filter sign will disappeared and the controller returns to the home screen.

Troubleshooting

The following cases do not indicate a malfunction.

Cause and action

- If you change the operation mode to Cooling, Heating or Auto when the power is first turned on, communication between the MAIN remote controller and the SUB remote controller occurs, so the SUB remote controller cannot be operated for about 10 seconds. This does not occur at the 2nd and subsequent changes.
- During setback operation, it is not possible to stop operation from the SUB remote controller. Operation may stop for a short time, but then operation will start again or stop depending on the setback state.
- If the touch button stops working, it may be improved by pressing and holding the power button. If the problem persists, please contact the store where you purchased the product or the contact center.
- If the Zigbee icon is not showing, make sure the information screen is being displayed. The Zigbee icon displays on the information screen. Please refer to "Overview of Screens" in this manual for details on how to access the information screen. If the icon is not displayed, there is a possibility that interlocking settings have not been executed. Check the settings in the DAIKIN APP. Additionally, the icon will not show if there is a Bluetooth connection with the DAIKIN APP.
- If the Zigbee icon is blinking, the following may resolve the problem.
 - 1. Replace the battery. Please refer to the manual for each sensor for instructions on replacement.
 - 2. Check for obstructions to signals and the positioning of the Zigbee sensor.
 - 3. Check for devices that may cause signal interference and the installation location.
 - 4. Install in a location within a range of approx. 10 m with no obstructions.
 - 5. After remote controller power is restored, the Zigbee icon may blink for a while. After registering the sensor, the following operations may resolve the problem. Temperature/Humidity sensor and CO₂ sensor: Press the button on the main body. Door/Window sensor: Open and close the door or window fitted with the sensor. Motion sensor: Hold your hand in front of the sensor.
- If the operation of the air conditioner has been changed, it can take up to 30 minutes for Zigbee sensor interlocking control to start working. If interlocking control does not work even after 30 minutes have passed, there is a possibility that interlocking has not been configured correctly or, where multiple sensors are used, the respective control response and priority settings are not appropriate. For details, refer to the DAIKIN APP manual.
- If the sensor value is "-" even though the Zigbee icon is not blinking, the Zigbee sensor may not be configured correctly. Just registering a sensor will not change the sensor value. Be sure to configure sensor interlocking as well. Also, if the remote controller was turned off immediately before, communication with the Zigbee sensor may be unsuccessful for a while. In some cases, the value may display by pressing the button on the body of the registered Temperature/Humidity sensor or CO₂ sensor.

After-sales Service

Marning

- Do not disassemble, modify, or repair the remote controller. It may cause electric shocks or a fire. Consult your local dealer.
- Do not relocate or reinstall the remote controller by yourself. Improper installation may cause electric shocks or a fire. Consult your local dealer.

Advise the Repairer of the Following Items

- Model name
- Date of installation
- Failure conditions: As precise as possible.
- Your address, name, and telephone number

Relocation

The relocation of the remote controller requires special technology. Consult your local dealer. Actual expenses required for the relocation of the remote controller will be charged.

Inquiry about After-sales Service

Contact your local dealer.

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