

## Honors for Daikin

### Overall CSR

#### Daikin Industries

Daikin made the list of the Global 100 (most sustainable corporations in the world) (January 2009)



### Socially Responsible Investing Index Fund

#### Daikin Industries

Chosen for inclusion in the Dow Jones Sustainability Indexes (for seven consecutive years up to fiscal year 2008)



Chosen for inclusion in the Morningstar Socially Responsible Investment Index



## Environmental Protection

#### Daikin Industries

##### A network for the unified management of information on fluorocarbon recovery and destruction

Minister of Economy, Trade and Industry Prize, 11th Ozone Layer Protection and Global Warming Prevention Awards (September 2008)



##### The remote energy-saving tuning function of Air Conditioning Network Service System II

Minister of the Environment Prize, 5th Eco-Product Awards (Eco-Service category) (December 2008)



##### DESICA system

Energy Conservation Center Chairman's Prize, 2008 Energy Conservation Awards (January 2009)



##### Energy-efficient hybrid hydraulic Super Unit

Technology Development Prize, Japan Fluid Power System Society (May 2009)



#### Daikin Applied Systems Co., Ltd.

##### The cooling system for Asahi Breweries' Suita Brewery

Energy Center Chairman's Prize, 27th Awards for Outstanding Energy Efficiency (February 2009)



#### Daikin Air Conditioning Germany GmbH

##### Conveni-Pack

Incentive Prize (Heating and Cooling category), German Federal Environment Ministry (March 2009)



#### Daikin Air Conditioning France S.A.S.

##### Conveni-Pack

Innovation Trophy, Equipmag 2008 (exhibition in France), (September 2008)



## Social Contribution

### Recognition of Customer Satisfaction

#### Daikin Industries

Ranked No.1 in customer satisfaction with summer repairs by air conditioner manufacturers:

A survey by Japanese electronics retail stores

Ranked No.1 in the air conditioning industry, No.2 in all industries in customer satisfaction with after-sales service of digital and consumer electronics:

A survey by Nikkei Shimbun (newspaper)

### Recognition of Product and Service Quality

#### Daikin Airconditioning (Singapore) Pte.

Gold Award in the Reader's Digest Trusted Brand Awards 2008



### Recognition of Occupational Safety and Health

#### Daikin Industries (Thailand) Ltd.

2008 Best Corporations Award, Safety, Occupational Health and Environment category, Ministry of Labour (May 2008)



#### Daikin Airconditioning (Singapore) Pte.

Ranked BizSafe Level 1

\* Ranked according to the implementation level of occupational safety and health



#### Daikin America, Inc.

STAR Status in the VPP Program of the OSHA (Occupational Safety and Health Administration) (November 2008)



\* Awarded to companies with outstanding performance in occupational safety and health

### Recognition of Manufacturing Improvement

#### Daikin Compressor Industries Ltd. (Thailand)

2nd Prize in the Automation Kaizen Award Thailand 2008, Technology Promotion Association

\* Awarded to companies showing excellence in improving manufacturing processes



### Recognition of Personnel Systems

#### Daikin Europe N.V.

Chosen one of the Top Employers\* of 2008 by CRF International

\* Awarded to companies with outstanding personnel systems

