

About This Report

■ Editorial Policy

This report covers our basic philosophy for realizing sustainable growth of the Daikin Group, fiscal 2016 achievements, and future plans.

When we formulated Fusion 20 in fiscal 2015, we revised our most important tasks. As a result, we came up with four themes of CSR for value provision—Environment, New value creation, Customer satisfaction, and Human resources—and five themes of fundamental CSR—Corporate governance, Respect for human rights, Supply chain management, Stakeholder engagement, and Communities—aimed at sustainable growth for both Daikin and society.

The report consists of a printed version and an online version. The printed version covers the Daikin Group's strategies for a sustainable society, the four themes of CSR for value creation (Environment, New value creation, Customer satisfaction, and Human resources), and key information related to the five themes of fundamental CSR on which the four themes of CSR for value creation are founded.

The online version goes into more detail than the printed version, and also gives other information such as case studies from the past.

Sustainability Website



<http://www.daikin.com/csr/>

Investor Relations Website



<http://www.daikin.com/investor/>

▲
Please refer to the following website for the latest financial information, annual reports, and other IR information.

Reference Guidelines:

This report was created in line with the Environmental Reporting Guidelines (fiscal 2012 edition) released by Japan's Ministry of the Environment, and the 2016 GRI Standard released by the Global Reporting Initiative (GRI). Guideline comparison tables are on our website. Our CSR activities are conducted in line with ISO 26000.

Since 2008, the Daikin Group has been taking part in the United Nations Global Compact, an initiative for companies committed to operating based on 10 universally accepted principles in areas including human rights, labor, the environment, and anti-corruption. Daikin also issues this CSR Report as an annual Communication on Progress (COP) to the United Nations, a public disclosure on progress made in implementing the 10 principles of the Global Compact.

Third-Party Verification:

To ensure reliability of the content of this report, the Daikin Group had a third-party verification conducted for data on greenhouse gas emissions, water use, and wastewater. (See page 27.)

Daikin Organizations Covered:

This report covers Daikin Industries, Ltd. and its consolidated subsidiaries. Environmental performance data, however, covers four Daikin Industries, Ltd., production bases; eight production subsidiaries in Japan, and 47 production subsidiaries overseas.

Term Covered:

This report covers fiscal 2016 (April 1, 2016, to March 31, 2017).

Publication Date:

July 2017 (Japanese edition)

The next publication (Japanese) is planned for July 2018. The next English edition is scheduled for publication in September 2018.

Contact Information:

CSR & Global Environment Center,
Daikin Industries, Ltd.

PHONE: +81-6-6374-9304 FAX: +81-6-6374-9321

Email: csr@daikin.co.jp

Note

In reporting on fiscal 2016 CSR activities, data was carefully reviewed and was revised in cases where discrepancies occurred between actual fiscal 2016 results and information reported for fiscal 2015. Also, because figures are rounded off, totals may not equal the sum of individual figures.

Forecasts, Expectations, and Plans

This report includes forecasts, expectations, and plans, in addition to past and present facts, about Daikin Industries, Ltd., and its subsidiaries (collectively called the Daikin Group). Please be aware that these are assumptions and judgments made based on the information available at the time this report was written and thus incorporate a degree of uncertainty. Consequently, there is a risk that events occurring in the future may turn out differently from the forecasts, expectations, and plans stated in this report.