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Daikin acquires UK service company Robert Heath Heating

Daikin Air Conditioning UK Ltd. (Headquarters: London, United Kingdom), a group company of Daikin Industries, Ltd., has acquired the British service company Robert Heath Heating Ltd. (Headquarters: London, United Kingdom). The deal that was signed yesterday will strengthen Daikin's residential heating service network in the UK. The acquisition supports Daikin's plans to become a total solutions provider in the heating, ventilation, air conditioning, and refrigeration (HVAC-R) market and deliver excellent customer experiences. It is Daikin's largest investment in the UK to date.

Heat pump heating is essential in achieving society's decarbonization targets. As more of its heat pumps will be installed, Daikin aims to make sure that the maintenance capacity follows suit. The acquisition of Robert Heath Heating will enable Daikin to scale up maintenance services for its residential customers in the UK. This is the latest innovation by Daikin in the UK - four years ago it established a market-leading Sustainable Home Centre network where homeowners can get local advice, and where new heating and plumbing installers can start their transition towards heat pumps. Where the center doesn't provide servicing, Robert Heath Heating's engineers will be able to do so.

Commenting on the acquisition, Daikin UK's Managing Director, Hiroyasu Ishikawa said:

"Daikin is already the UK's leading provider of heating and cooling in the residential, commercial, and industrial markets. Daikin UK's acquisition of Robert Heath Heating reinforces our organization and is intended to assure after-sales support capacity in view of the increasing number of customers who install our residential heat pumps. The acquisition will fuel growth and opportunities for both organizations and ensure excellent levels of customer service and satisfaction."

Robert Heath's founder, Robert Heath added: "This is great news for Robert Heath Heating. Thanks to Daikin, we will be able to speed up the move towards servicing residential heat pumps. We will continue to work closely with our existing partners in the heating and social housing sectors. We are looking forward to joining the Daikin group, who share the same customer-first values as we do."

Around 450 people work for Robert Heath Heating. This will ensure that it can meet the servicing and maintenance requirements of its domestic heating customers now and in the future.

[About Robert Heath Heating Ltd.]

For over 40 years, Robert Heath Heating has been delivering energy solutions and services. It has grown from a local central heating installation company to one of the UK's leading energy specialists. Around 450 people work for Robert Heath Heating across London, the South East, Midlands, and North of England.