

■ Editorial Policy of the Report

This report covers our basic philosophy for realizing sustainable growth of Daikin, fiscal 2020 achievements, and future plans. When we formulated Fusion 20 in fiscal 2015, we came up with four themes of CSR for value provision—Environment, New Value Creation, Customer Satisfaction, and Human Resources—and five themes of Fundamental CSR—Corporate Governance, Respect for Human Rights, Supply Chain Management, Stakeholder Engagement, and Communities—aimed at sustainable growth for both Daikin and society.

The report consists of a printed version and a website version. The printed version covers Daikin’s strategies for a sustainable society, the four themes of CSR for value provision, and key information related to the five themes of fundamental CSR on which the four themes are founded.

Information shows results for the Daikin Group as a whole unless otherwise specified.

The website version goes into more detail than the printed version, and also gives other information such as case studies from the past.

Sustainability Website



<https://www.daikin.com/csr/>

Investor Relations Website



<https://www.daikin.com/investor/>

Please refer to the above website for the latest financial information and other IR information.

Reference Guidelines

This report was created with reference to the GRI Sustainability Reporting Standards released by the Global Reporting Initiative (GRI). Guideline comparison tables are on our website. Our CSR activities are conducted in line with ISO 26000.

Since October 2008, Daikin Industries, Ltd. has been taking part in the United Nations Global Compact, an initiative for companies committed to operating based on 10 universally accepted principles in areas including human rights, labor, the environment, and anti-corruption. Daikin also issues this Sustainability Report as an annual Communication on Progress (COP) to the United Nations, a public disclosure on progress made in implementing the 10 principles of the Global Compact.

Third-Party Verification

To ensure reliability of the content of this report, the Daikin Group had a third-party verification conducted for data on greenhouse gas emissions, water use, wastewater, waste emissions, and chemical substances emissions. (See page 29.)

Daikin Organizations Covered

This report covers Daikin Industries, Ltd. and its consolidated subsidiaries. Environmental performance data, however, covers four production bases of Daikin Industries, Ltd., eight production subsidiaries in Japan, and 44 production subsidiaries overseas.

Daikin as used in this report refers to the Daikin Group, and Daikin Industries and the Company refer to Daikin Industries, Ltd.

Term Covered

This report covers fiscal 2020 (April 1, 2020, to March 31, 2021).

Publication Date

September 2021 (English edition)

The next publication (Japanese) is planned for July 2022. The next English edition is scheduled for publication in September 2022.

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Note

In reporting on fiscal 2020 CSR activities, data was carefully reviewed and was revised in cases where discrepancies occurred between actual fiscal 2020 results and information reported for fiscal 2019. Also, because figures are rounded off, totals may not equal the sum of individual figures.

Forecasts, Expectations, and Plans

This report includes forecasts, expectations, and plans, in addition to past and present facts, about Daikin Industries, Ltd. and its subsidiaries (collectively called the Daikin Group). Please be aware that these are assumptions and judgments made based on the information available at the time this report was written and thus incorporate a degree of uncertainty. Consequently, there is a possibility that events occurring in the future may turn out differently from the forecasts, expectations, and plans stated in this report.