

Editorial Policy

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Sustainability Report 2021 (printed version) and Sustainability (website) cover the basic philosophy of the Daikin Group with regards to sustainable growth, achievements in fiscal 2020, and plans for the future.

The website shares comprehensive information to fulfill our accountability to all stakeholders. The differences between the printed and website versions are outlined below.

Printed Version

In this Sustainability Report, we focus particularly on the most important information from among the Daikin Group's strategies toward a sustainable society; the four key themes of CSR for Value Provision, which are environment, new value creation, customer satisfaction, and human resources; and Fundamental CSR, which forms the basis of these themes.

In addition, under Key Activities, we report on activities we are focusing on in each of our four key CSR themes using feature articles.

- › [For more details, see the PDF version of the report.](https://www.daikin.com/csr/report/) (https://www.daikin.com/csr/report/)
- › [Key Activities](#) (Page 587)

Website

This website comprises detailed data and case studies and is divided into Strategy and Sustainability, which explains the policy, strategies, and plans of the Daikin Group's CSR; and nine CSR themes that the Daikin Group prioritizes (four themes of CSR for Value Provision, which are environment, new value creation, customer satisfaction, and human resources; and five themes of Fundamental CSR, which are corporate governance, respect for human rights, supply chain management, stakeholder engagement, and communities).

Third-Party Verification

To ensure reliability of the content of this report, Daikin had a third-party verification conducted for data on greenhouse gas emissions, water use, waste water, waste emissions, and chemical substances emissions.

- › [Third-Party Verification](#) (Page 609)

Reference Standard

This report was created with reference to the GRI Sustainability Reporting Standards released by the Global Reporting Initiative (GRI).

Guideline comparison tables are on our website. Our CSR activities are conducted in line with ISO 26000.




Since 2008, the Daikin Group has been taking part in the United Nations Global Compact, an initiative for companies committed to operating based on 10 universally accepted principles in areas including human rights, labor, the environment, and anti-corruption. Daikin also issues this CSR Report as an annual Communication on Progress (COP) to the United Nations, a public disclosure on progress made in implementing the 10 principles of the Global Compact.

› [Search by Guidelines](#) (Page 661)

Disclosure of financial and non-financial information

Daikin discloses information according to the needs of stakeholders.

Reports on financial information: Disclosure of financial information and IR information

- › [Investor Relations website](https://www.daikin.com/investor/)  (https://www.daikin.com/investor/)
- › [Brief Report on the Settlement of Accounts](https://www.daikin.com/investor/library/results_brief/)  (https://www.daikin.com/investor/library/results_brief/)
- › [Integrated Report](https://www.daikin.com/investor/library/annual/)  (https://www.daikin.com/investor/library/annual/)

Reports on non-financial information: Disclosure of initiatives on sustainability covering the main themes of CSR and the environment

Sustainability website

- › [Sustainability Report](https://www.daikin.com/csr/report/) (https://www.daikin.com/csr/report/)
- › [Corporate Governance Report](#) (Page 385)

Note

In reporting on fiscal 2020 CSR activities, data was carefully reviewed and was revised in cases where discrepancies occurred between actual fiscal 2019 results and information reported for fiscal 2018. Also, because figures are rounded off, totals may not equal the sum of individual figures.

Forecasts, Expectations, and Plans

This report includes forecasts, expectations, and plans, in addition to past and present facts, about Daikin Industries, Ltd. and its subsidiaries collectively called the Daikin Group). Please be aware that these are assumptions and judgments made based on the information available at the time this report was written and thus incorporate a degree of uncertainty.

Consequently, there is a possibility that events occurring in the future may turn out differently from the forecasts, expectations, and plans stated in this report.

What This Report Covers

Term Covered

This report covers fiscal 2019 (April 1, 2019 to March 31, 2020).

Daikin Organizations Covered

This report covers Daikin Industries, Ltd. and its consolidated subsidiaries.

- Financial : Covers Daikin Industries, Ltd. and its 313 consolidated subsidiaries (total 314 companies)
- Social : Covers Daikin Industries, Ltd. and its consolidated subsidiaries; however, the coverage may differ by each item. (Data coverage range is specified per item.)
- Environment: Covers four Daikin Industries, Ltd., production bases; eight production subsidiaries in Japan, and 44 production subsidiaries overseas.

Japan

Daikin Industries, Ltd.	
Head Office	
Tokyo Office	
Sakai Plant	Air conditioning/refrigeration equipment, compressors
Shiga Plant	Air conditioning equipment, compressors
Yodogawa Plant	Fluorochemical products, hydraulic equipment, air-conditioning equipment, precision defense equipment
Kashima Plant	Fluorochemical products

8 Production Subsidiaries	
Daikin Sheet-Metal Co., Ltd.	
Daikin Piping Co., Ltd.	
Daikin Hydraulic Engineering Co., Ltd.	
Daikin Rexxam Electronics (Japan) Ltd.	
Daikin Sunrise Settsu Ltd.	
Toho Kasei Co., Ltd.	
Kyoei Kasei Industries, Ltd.	
Nippon Muki Co., Ltd.	

Overseas

44 Production Subsidiaries

Daikin Australia Pty., Ltd.

Daikin Industries (Thailand) Ltd.

Daikin Airconditioning (Thailand) Ltd.

Daikin Europe N.V.

Daikin Compressor Industries Ltd.

Daikin Chemical France S.A.S.

Daikin Chemical Netherlands B.V.

Daikin Device Czech Republic s.r.o.

Daikin Industries Czech Republic s.r.o.

Daikin Air-conditioning (Shanghai) Co., Ltd.

Daikin Air-conditioning (Shanghai) Co., Ltd. (Huizhou Branch)

Xi'an Daikin Qing'an Compressor Co., Ltd.

Daikin Fluoro Coatings (Shanghai) Co., Ltd.

Daikin Fluorochemicals (China) Co., Ltd.

Daikin Device (Suzhou) Co., Ltd.

Daikin Motor (Suzhou) Co., Ltd.

Daikin America, Inc.

Daikin Refrigeration (Suzhou) Co., Ltd.

Daikin Manufacturing Germany GmbH

Daikin Airconditioning India Pvt. Ltd.

Daikin Malaysia Sdn. Bhd.

Daikin Research & Development Malaysia Sdn.Bhd.

Daikin Refrigeration Malaysia Sdn.Bhd.

Daikin Electronic Devices Malaysia Sdn.Bhd.

Daikin Steel Malaysia Sdn.Bhd.

Shenzhen McQuay Air Conditioning Co., Ltd.

McQuay Air Conditioning & Refrigeration (Wuhan) Co., Ltd.

McQuay Air Conditioning & Refrigeration (Suzhou) Co., Ltd.

AAF (Suzhou) Co., Ltd.

AAF (Shenzhen) Co., Ltd.

American Air Filter Manufacturing Sdn. Bhd.

Daikin Applied Americas Inc.

American Air Filter Company, Inc. (Delaware)

Daikin Air-conditioning (Suzhou) Co., Ltd.

J & E Hall Limited (United Kingdom)

McQuay (UK) Limited (United Kingdom)

AAF-Limited (United Kingdom)

AAF International B.V. (The Netherland)

AAF International s.r.o. (Slovakia)

Daikin Applied Europe S.p.A.

Daikin Isitma Ve Sogutma Sistemleri San. Tic. A.S.

JiangXi DaTang Chemicals Co., Ltd.

Daikin Refrigerants Frankfurt GmbH

Goodman Manufacturing Company, L.P.

Quietflex Manufacturing Company, L.P.
