



Location	Amazonas, Manaus	
Site area	41,315m <sup>2</sup>	
Established	August 2014	
Employees	235 (as of March 2021)	
Main products	RA, QA, Sky Air, Multi Split	
Certified	ISO 9001	March 2016

## Environment: Reducing Environmental Impacts

### ■ LED lamps

We replaced halogen lamps with LED (whenever an allogeneic lamp burns out, we replace it with an LED lamp).



## Environment: Environmental Communication

### ■ DA – Environmental Dialogue

We held DA (Environmental Dialogue) to make employees aware of the environment.



### ■ Meetings Camara Nipo

Camara, external meeting of Nipo Monthly, aims to enhance environmental awareness, and encourage exchange of ideas about the environment (participation by all Japanese companies in Manaus).



## Customer Satisfaction: Improving Product Quality

### ■ Kaizen program

The Kaizen Project involves quarterly presentations that encourage employees to make process improvements for continuous improvement of products and processes.



### ■ Quality meeting

We organized monthly quality meetings covering defects each month and presented action plans submitted by suppliers.



## Human Resources: Training for Employees

### ■ Trainings

We conducted internal training for production engineering staff (brazing, quality tools, metrology, critical posts).



### ■ Trainings

We have conducted ISO 14001 training.

## Communities: Support for Education

### ■ Young Apprentice

We implemented the young apprentice program.



## Communities: Other Local Activities

### ■ Basket Delivery

We delivered Christmas baskets to the community.

